

Keeping your fleet moving

An introduction to Certas Energy fuel cards
and HGV Refuelling Bunker Sites





Whether you've already got a fuel card, or if you're looking for the first time, Certas Energy provides the ideal fuel management solution for your business.



This guide aims to demonstrate how your fleet can benefit from Certas Energy fuel cards, as well as understanding the facilities and amenities available to drivers across the UK network of Certas Energy HGV refuelling bunker sites.

So let's begin with the obvious: Why sign-up to a Certas Energy fuel card?

- We know your business, because it's our business
- Certas Energy is the largest independent distributor of fuel and lubricants in the UK, delivering over 6 billion litres of fuel to customers across Britain every year
- The Certas Energy fuel card is accepted at up to 3,000 refuelling sites across the UK, including all main motorway refuelling locations, as well as a large number of supermarkets
- Paying for fuel with a Certas Energy fuel card couldn't be easier; just present your fuel card every time you fill up at a designated fuel station





The benefits of a Certas Energy fuel card

The Certas Energy fuel card eliminates the need for cash or card, simply present the fuel card when refuelling and then drive off moments later.

Here you will find all the information you'll need on the fuel card, its security features, payment options and benefits.



At a price to suit your business

Fuel accounts for up to 35% of fleet operating costs, so it's essential for transport managers to procure this valuable asset at the best price.

We'll work closely with you to create a package that suits your individual needs, giving you competitive and flexible deals. These include fixed weekly pricing and Platts-linked pricing.

A Certas Energy fuel card gives your business access to:

- Further discounts available on all diesel purchases at our HGV refuelling bunker sites
- Our Fuel Trace™ and telematics solutions, which provide complete visibility of fleet vehicles
- Unique fuel card identifiers that isolate the individual spend on each card, providing you with a clear audit trail, and allowing you to trace purchases back to the individual driver
- 'Below the pump' prices, helping your business economise on fuel expenditure, and enabling you to better budget for the week ahead.
- Transparent billing - no administrative fees

To find out more about how our wider solutions can support cost-effective and stress-free operations for your transport business, [download our brochure here](#).

Unmatched security

Your security is our top priority. All our fuel cards are equipped with advanced security tools.

Complete control

The Certas Energy fuel card allows you to establish limits and controls based on your business requirements, ensuring usage remains within your expected parameters. This can also be expanded to limit the sites that can be used by drivers and specify time windows within which transactions can occur.

Personalised protection

All Certas Energy fuel cards are PIN protected, reducing the risk of fraud if lost or stolen. The cards can also be allocated to specific drivers or vehicles and purchasing restrictions placed on each card to reduce the risk of misuse by company drivers.

Dedicated support teams

Our dedicated support teams and account managers are on the alert for irregular behaviour, contacting you the moment we think there might be a problem.

We instantly block fuel cards as soon as they are reported lost or stolen. New fuel cards can be ordered immediately, and will be shipped to your location as soon as possible.



Discover fantastic benefits

A Certas Energy fuel card is “not just a card”, it gives your business access to a range of fantastic benefits, such as: FuelTrace telematics, lubricants, loyalty rewards, and mileage count reporting.



FuelTrace

FuelTrace can fully integrate fuel card data with telematics - offering the most accurate MPG reporting available. Using GPS technology and onboard diagnostics to record information about a vehicle's movements, we can provide transport managers with full fleet visibility. Used in conjunction with fuel card data, it can also help give you a holistic visualisation of fleet fuel spend and vehicle activity.



Lubricants from leading manufacturers

At Certas Energy, we know that lubricants are as important to the smooth running of your business as fuel. That's why, as a Certas Energy fuel card holder, you'll have access to our market-leading portfolio of lubricants, oils and greases that help to maximise efficiency, boost performance and reduce downtime - keeping your business running smoothly 24/7.

We partner with four leading manufacturer brands - Shell, Castrol, Gulf and Valvoline - to ensure our expert advice is backed up by high performance products.



Customer loyalty scheme

Certas Energy Extras is a free loyalty programme that gives our customers discounts and cashback on some of the UK's favourite brands. As a fuel card holder, we're giving you the opportunity to save money with hundreds of well-known brands and retailers.



Outstanding customer support

We know how much our own business would be affected if the Certas Energy fleet of HGVs was off the road for even an hour - so we understand the importance of keeping your fleet on the move.

And if our customers do encounter difficulties using Certas Energy fuel cards, our excellent customer support team will do everything possible to quickly resolve any issues.



Sapphire fuel management system

Fully compatible with the Certas Energy fuel card, Sapphire offers greater control over your fuelling system. The terminal can be fitted to tanks and bowzers providing increased security, visibility of stock usage and real-time automated reporting of transactions.



Sign-in services platform

Our brand new Sign-in Services Platform is an intuitive self-service portal, allowing users to easily view and manage their fuel card transactions. The platform includes the following features:

- Complete overview of account - including your current balance
- Detailed card drawings which can be accessed by clicking on an individual card number, and then be downloaded as a Microsoft Excel file
- Direct contact link to dedicated account manager
- Fuel Card Stop - place an immediate stop on your fuel card if lost or stolen.
- Downloadable Invoices - view all historic invoices, which can all be downloaded in PDF format
- Detailed transaction reporting - which can be downloaded to excel
- Individual card withdrawal information



Driving the UK haulage industry

Our 19+ HGV bunker refuelling sites nationwide have been specially developed to allow ease and speed of filling and movement for larger vehicles.

If you operate LCV, HGV or large fleets, you may prefer to fill up at these strategically located bunker refuelling sites. Each location is fitted with high-speed pumps, which drastically reduces the time spent refuelling during journeys.

In this section, you'll learn more about the exciting plans for the Certas bunker network and the facilities available to drivers during their stop.

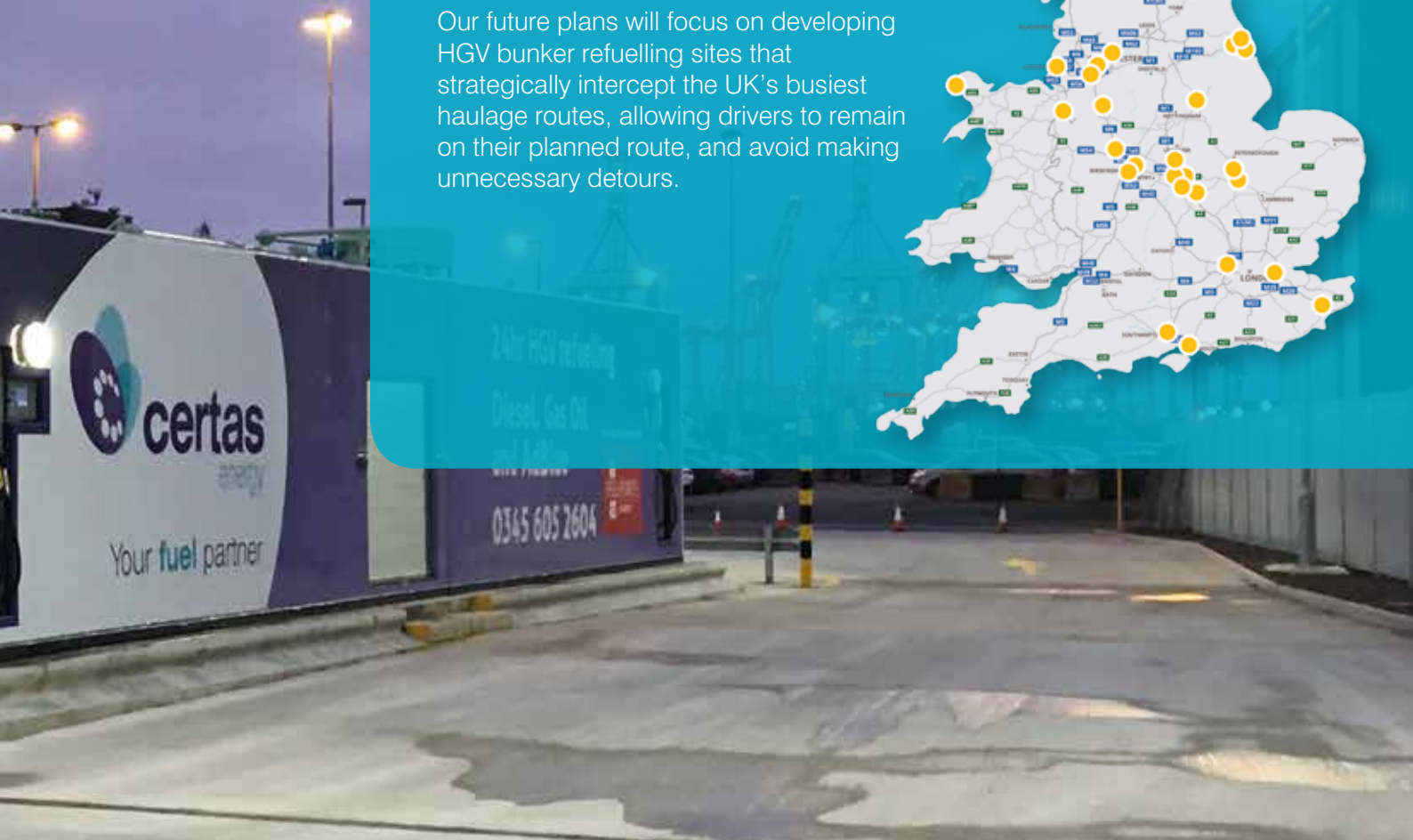


We care about the UK haulage industry, and we believe that by providing hauliers access to fuel when they need it, is the best way we can help drive the industry forward. Drivers, and businesses, run more smoothly when they don't have to worry about fuel.

Through continuous investment in our network, we aim to increase the number of UK bunker refuelling sites to 25 by 2020.

We believe this investment will prove an enormous benefit to the UK haulage industry. A network of interconnected sites removes the need to plan refuelling stops into journey itineraries, and also removes 'refuel anxieties' during prolonged trips.

Our future plans will focus on developing HGV bunker refuelling sites that strategically intercept the UK's busiest haulage routes, allowing drivers to remain on their planned route, and avoid making unnecessary detours.





Our HGV refuelling site locations

- Our sites are located in key strategic locations, ensuring ease-of-use for the haulage community
- Our refuelling bunkers are more than refuelling sites; supplying AdBlue, GasOil and a range of additives - as well as fuel
- In addition to our own sites, the Certas Energy fuel card is accepted at more than 5,000 locations nationwide



Our HGV bunker refuelling sites offer a wide range of amenities and facilities to haulage drivers.



Smart payments for parking, truck wash and Dartford Toll

SNAP account enables HGV operators, managers and drivers to use cashless transactions across our bunker network to pay for secure parking, truck wash and the Dartford toll. SNAP is an innovative and forward-thinking payment system that reduces costs, saves time, and streamlines fleet operations.



Speed and ease-of-use

Our high-speed refuelling systems, which dispense fuel at a speed of up to 120 litres per minute, allow multiple HGVs to refuel simultaneously. This ensures that our sites can deal with a high volume of customers - regardless of fluctuations in traffic volumes.



Secure parking

At Certas Energy refuelling sites, your drivers will never have to worry about leaving their HGV unattended. Our 24-hour CCTV camera network at each of our sites gives drivers' peace of mind and provides them with the opportunity to unwind and recharge ahead of the next leg of their journey.



Diesel discount

Certas Energy fuel card customers are entitled to a further discount on all diesel purchases when refuelling at any of our HGV bunker refuelling sites.



Providing a reliable fuel supply at a competitive price for ASH Group.



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We've seen significant reduction in costs from the fuel cards; when you are using around two million litres of fuel a year, the savings can really add up.

The peace of mind we've had from knowing there is always a reliable fuel supply at a competitive price and having an audit trail for usage can't be understated. From start to finish, switching to Certas Energy was completely hassle free and the team has always been there to support us every step of the way.

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Phil Mottershead,
Transport and Compliance Manager
at ASH Group



ASH Group Limited is a leading waste management and recycling solutions company with over 28 years' experience of delivering services from waste collection and disposal, to recycling and multi-site clearances. Operating from bases in Widnes, Chester, Wrexham, Telford, Birmingham and Ellesmere Port, the ASH Group comprises three waste management businesses: ASH Waste Services, Alan's Skip Hire and Nationwide Waste Services.

Challenge

Collectively, ASH Group runs a fleet of 139 vehicles, comprising 96 heavy vehicles (including rear-end loaders, tippers, hook lifts, skip vehicles and trailers) and 43 company cars. Along with this are numerous plant machines. To keep a fleet of this size running smoothly, ASH Group requires volumes of around two million litres of diesel and red diesel annually.

ASH Group depended on its drivers refuelling while on the road. This meant that the company was paying pump prices to stay topped up, an exercise that was becoming increasingly costly. Furthermore, with pump prices in constant flux, it became challenging for the business to plan its weekly fuel budgets in advance.

Solution

ASH Group worked closely with Certas Energy to find a fuel management solution tailored to the needs of its fleet to help reduce fuel costs across the business.

ASH Group decided to join the Certas Energy fuel card scheme and issued fuel cards to all of the company's drivers, allowing them to purchase fuel on the go. With the fuel cards priced on the daily Platts rate, ASH Group is able to track the market to ensure fuel is delivered at the most competitive price.

Since switching to Certas Energy fuel cards, the close-proximity of ASH Group's Wrexham location to the Certas Energy Bryn Lane HGV bunker refuelling site has delivered additional cost-savings. Drivers are able to use their Certas Energy fuel cards to save one pence per litre when filling up at the bunker refuelling site's high-speed HGV pumps.



Top tips for using the Certas Energy fuel card



- 1** Don't choose a PIN that ends in the registration number of a vehicle
- 2** Don't leave cards in vehicles, it should be kept on the driver's person at all times
- 3** Change card and code when a driver stops working for the company
- 4** Provide each of your drivers with their own fuel card.
- 5** Sharing cards increases the potential for fraud, and makes it more difficult to detect
- 6** Regularly review spending limits
- 7** If you keep spare fuel cards, ensure they are stored in a locked, secure location





Want to discuss your fuel card requirements?

If you feel like your business would benefit from the cost savings, increased flexibility and ease-of-use provided by a Certas Energy fuel card, click below to get in contact with one of our specialists.



[Click to receive a call from one of our specialists](#)

Or



Call 0345 608 8003

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