

“BEYOND THE GRID ENERGY SAVING TIPS” COMPETITION TERMS AND CONDITIONS

READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING. THE PARTICIPANT WILL BE DEEMED TO HAVE ACCEPTED THESE TERMS AND CONDITIONS AND AGREED TO BE BOUND BY THEM WHEN PARTICIPATING IN THIS COMPETITION. AMONG OTHER THINGS, THESE TERMS AND CONDITIONS INCLUDE LIMITATIONS OF THE PARTICIPANT’S RIGHTS AND REMEDIES.

To be eligible, the Participant will need to complete the entry form online at <https://certasenergy.co.uk/submit-your-tips/> before 11:59 pm on Thursday 30th November 2023 (“Competition Entry”).

1. The Promoter of this competition is Certas Energy UK Limited, (Company Number: 04168225) of 1st Floor Allday House, Warrington Road, Birchwood, United Kingdom, WA3 6GR (the “Promoter”).
2. This competition is open to the Promoter’s domestic customers and prospective customers in the UK, aged 18 years or over (each a “**Participant**”), excluding employees and their immediate families of the Promoter and its associated companies in the DCC PLC group, its agencies or anyone else professionally connected with the Promoter.
3. To enter the competition, the Participant must complete the required fields on the competition page entitled “Beyond the Grid Energy Saving Tips” on the Certas Energy website (www.certasenergy.co.uk), or send their name, address and marketing preferences to the Promoter’s address set out above. For the avoidance of doubt, no purchase of the Promoter’s good or services is necessary to enter the competition.
4. The competition will be set live on Tuesday 7th November 2023 at 7am
5. Each Participant’s submission of a Tip (defined below) will be deemed to be acceptance of these terms and conditions and any other requirements set out in the promotional material, as if they were set out in these terms and conditions.
6. To be eligible to obtain the benefits of a Prize, each Participant must:
 - a. comply with these terms and conditions;
 - b. make a genuine and legitimate Competition Entry;
 - c. submit a recommendation on how to save household energy (a “**Tip**”) on the relevant website page on the Promoter’s website;
 - d. be above the age of 18 when submitting the Competition Entry; and
 - e. only enter the competition once per household

(together the “**Eligibility Criteria**”)

5. The Promoter will **not** accept:
 - a. responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or

- b. proof of posting or transmission as proof of receipt of entry to the competition.
- 6. By submitting a competition entry, the Participant confirm that they are eligible to do so and eligible to claim any prize they may win. The Promoter may require the Participant to provide proof that they are eligible to enter the competition.
- 7. There is a limit of one entry per household. Entries on behalf of another person will not be accepted, and joint submissions are not allowed.
- 8. The competition opens on Tuesday 7th November 2023 and closes on Thursday 30th November 2023 (the “**Competition Period**”).
- 9. The Promoter will not accept competition entries that:
 - a. are automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications;
 - b. are completed by third parties or in bulk;
 - c. are illegible, have been altered, reconstructed, forged or tampered with;
 - d. are incomplete;
 - e. are photocopies and not originals; or
 - f. includes a Tip that is not relevant to saving household energy.
- 10. 5 winners will be drawn at random, and the prize is a £25 John Lewis e-voucher (each a “**Prize**”) for each winner.
- 11. The Prize is non-transferable and cannot be substituted for a cash alternative or used against an alternative product.
- 12. The winners will be drawn at random from all entries submitted in the Competition Period. The random draw for the prize will take place Friday 1st December 2023 (“**Draw Date**”). The Promoter’s decision is final and binding and no correspondence will be entered into with the Participant.
- 13. The winners will be notified by email or by post, as soon as practicable after the Draw Date and must provide a postal address to claim their Prize.
- 14. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
- 15. The Prize cannot be used in conjunction with any other offer/promotion.
- 16. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation, the Promoter will send the surname and county of the prize winners and, if applicable, copies of their winning entries to anyone who emails digital@certasenergy.co.uk or writes to the Promoter’s address as set out above (enclosing a self-addressed envelope), within one month after the Draw Date. If a winner objects to their surname, county and winning entry being published or made available, please email marketing@certasenergy.co.uk. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

17. The Promoter will make all reasonable efforts to contact the winner. If the winner cannot be:
- (a) contacted or is not available; or
 - (b) has not either (i) claimed their prize within 7 days of the Draw Date, or (ii) satisfied the Eligibility Criteria,
- the Promoter reserves the right to offer the prize to the next eligible Participant selected from the correct entries that were received before the closing date.
18. The Promoter does not accept any responsibility if the Participant cannot take up the Prize.
19. The Promoter has the right to disqualify any entry not made in accordance with these terms and conditions, which it has reason to believe has been made in bad faith or if the Participant's conduct is contrary to the spirit or intention of the Prize competition.
20. The Promoter reserves the right to replace the Prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
21. To the maximum extent permitted by law, the Promoter shall not be liable for any loss and/or personal injury suffered by the winner as a result of their participation in the competition.
22. The Promoter reserves the right to withdraw, amend or temporarily suspend the competition at its absolute discretion, provided that it shall not exercise this right unreasonably.
23. The competition and these terms are governed by English law and subject to the exclusive jurisdiction of the English courts.
24. The provision of the Prize shall be subject to the following terms and conditions: <https://certasenergy.co.uk/policies/domestic-terms-conditions/>
25. IMPORTANT DATA PROTECTION INFORMATION: Personal data supplied during the course of this competition will only be processed as set out in the Promoter's privacy policy <https://certasenergy.co.uk/policies/privacy-policy>. See also *Condition 16* with regard to the announcement of winners.