

## Spring Snapshots Competition 2024 - Terms and Conditions

**READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING. THE PARTICIPANT WILL BE DEEMED TO HAVE ACCEPTED THESE TERMS AND CONDITIONS AND AGREED TO BE BOUND BY THEM WHEN PARTICIPATING IN THIS COMPETITION. AMONG OTHER THINGS, THESE TERMS AND CONDITIONS INCLUDE LIMITATIONS OF THE PARTICIPANT'S RIGHTS AND REMEDIES.**

1. The Promotor of this Competition is Certas Energy UK Limited (the "Promotor").
2. This Competition is open to the Promoter's customers and prospective customers in England, Scotland & Wales aged 18 years or over, excluding employees and their immediate families of Certas Energy and its associated companies in the DCC PLC group, its agencies or anyone else professionally connected with the Competition.
3. To be eligible to participate in the 'Spring Snapshots' Competition (the "Competition"), you must:
  - a. be over 18 years of age when submitting the competition entry;
  - b. must provide a photograph of your garden by submitting it via the below form;
  - c. fill out the form found on <https://certasenergy.co.uk/spring-snapshots> between 15<sup>th</sup> March 2024 and closes on Sunday 14<sup>th</sup> April 2024
  - d. consent to the Promoter using your competition entry in the Promoter's promotional material (including but not limited to their social media, website and newsletters from time to time).

(the "Eligibility Criteria")
4. Your submission of an entry implies agreement with the Competition's terms and conditions.
5. The Promoter will **not** accept:
  - a. responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
  - b. proof of posting or transmission as proof of receipt of entry to the Competition.
6. By submitting a competition entry, you confirm that you are eligible to do so and eligible to claim the Prize you may win. The Promoter may require you to provide proof that you are eligible to enter the Competition.
7. There is a limit of one entry to the Competition per person. Entries on behalf of another person will not be accepted, and joint submissions are not allowed.
8. The Competition opens on Friday 15<sup>th</sup> March 2024 and closes on Sunday 14<sup>th</sup> April 2024 (the "Promotional Period")
9. The Promoter will not accept competition entries that are:
  - a. completed by third parties or in bulk;
  - b. illegible, have been altered, reconstructed, forged or tampered with;
  - c. photocopies and not originals; or
  - d. incomplete.

10. One winner will be drawn at random and the prize is a £200 Dobbies garden centre voucher, and the competition entry will be featured in the Promoter's next 'off-grid living' newsletter (the "Prize").
11. The Prize is non-transferable and cannot be substituted for a cash alternative or used against an alternative product.
12. The winner will be drawn at random from all entries with corresponding orders placed in the Promotional Period. The random draw for the Prize will take place on Monday 15<sup>th</sup> April 2024 ("Draw Date"). The Promoter's decision is final in all promotional matters, and no correspondence will be entered into.
13. The winner will be notified by email or telephone (using the details provided at entry) as soon as practicable after the Draw Date and must provide a postal address to claim their prize.
14. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
15. The Prize cannot be used in conjunction with any other offer/promotion.
16. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation, the Promoter will send the surname and county of the Prize winner and, if applicable, copies of their winning entries to anyone who emails [digital@certasenergy.co.uk](mailto:digital@certasenergy.co.uk) or writes to 1<sup>st</sup> Floor, Allday House, Warrington Road, WA3 6GR (enclosing a self-addressed envelope) within 1 month after the Draw Date. If you object to any or all of your surname, county and winning entry being published or made available, please email [digital@certasenergy.co.uk](mailto:digital@certasenergy.co.uk). In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.
17. The Promoter will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available, or has not claimed their Prize within 30 days of being notified that they have won, the Promoter reserves the right to offer the Prize to the next eligible entrant selected from the correct entries that were received before the end of the Promotional Period.
18. The Promoter does not accept any responsibility if you cannot take up the Prize.
19. The Promoter has the right to disqualify any entry not made in accordance with these terms and conditions, which it has reason to believe has been made in bad faith or if your conduct is contrary to the spirit or intention of the prize competition.
20. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
21. To the maximum extent permitted by law, the Promoter shall not be liable for any loss and/or personal injury suffered by the winner as a result of their participation in the competition.
22. The Promoter reserves the right to withdraw, amend or temporarily suspend the competition at its absolute discretion, provided that it shall not exercise this right unreasonably.

23. The Promoter reserves the right to use any competition entries submitted during the Promotional Period on their social media, website and other promotional channels.
24. The competition and these terms are governed by English law and subject to the exclusive jurisdiction of the English courts.
25. IMPORTANT DATA PROTECTION INFORMATION: Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's privacy policy <https://certasenergy.co.uk/policies/privacy-policy>. See also *Condition 16* with regard to the announcement of winners.