

It's time to

**POWER**

**UP**

renewables for  
our customers  
and our people.

**Within the Certas Energy Renewables Division, we're bringing together our customers and our people with a powered-up product portfolio to drive energy transition and deliver sustainable and meaningful change for people, business, communities and the planet.**

**The customers and businesses that we serve are increasingly acknowledging the pivotal role that sustainable energy plays in ensuring their long-term success. Their commitment to challenging climate targets is fuelling a rapid shift towards cleaner alternatives to fossil fuels and more energy efficient solutions.**



As one of the UK's leading distributors of fuel with a growing offering of renewable technology and services, we are putting our industry-leading expertise to good use to drive meaningful and sustained change. On the following pages, we set out how we intend to continue to invest in our people and grow our business to provide the long-term foundations for the transition that is required.

But first...



## Meet the Certas Energy Renewables Division.



We have welcomed a leading group of renewable energy specialist businesses into Certas Energy and the wider DCC Group. You can see who's who by following this link to the 'Our Team' section of the [Renewables Resource Hub](#).



### Centreco

A market leader in solar energy systems delivering turnkey commercial solar solutions to maximise business efficiency across the UK



### Freedom Heat Pumps

The UK's largest dedicated distributor of heat pumps, with an expanding product range to meet market needs



### Hafod Renewable Energy

Leading regional renewable energy provider, specialising in solar and heating for homes, farms and small businesses in North Wales



### Next Energy

Specialists in delivering fully funded energy-saving solutions through local councils, focusing on renewables, insulation and heating systems



### Evolo from Certas Energy

A one-stop shop that connects customers with the right renewable installed services for their home, or EV charger services for their business

***'We've got a strong foundation of industry-leading products and an ever-expanding team of experts. So, we can have great confidence in our ability to continue delivering for our customers at every stage of their energy transition journey. Here in the Renewables Division, we're proud to be leading the way towards a more sustainable future for all.'***

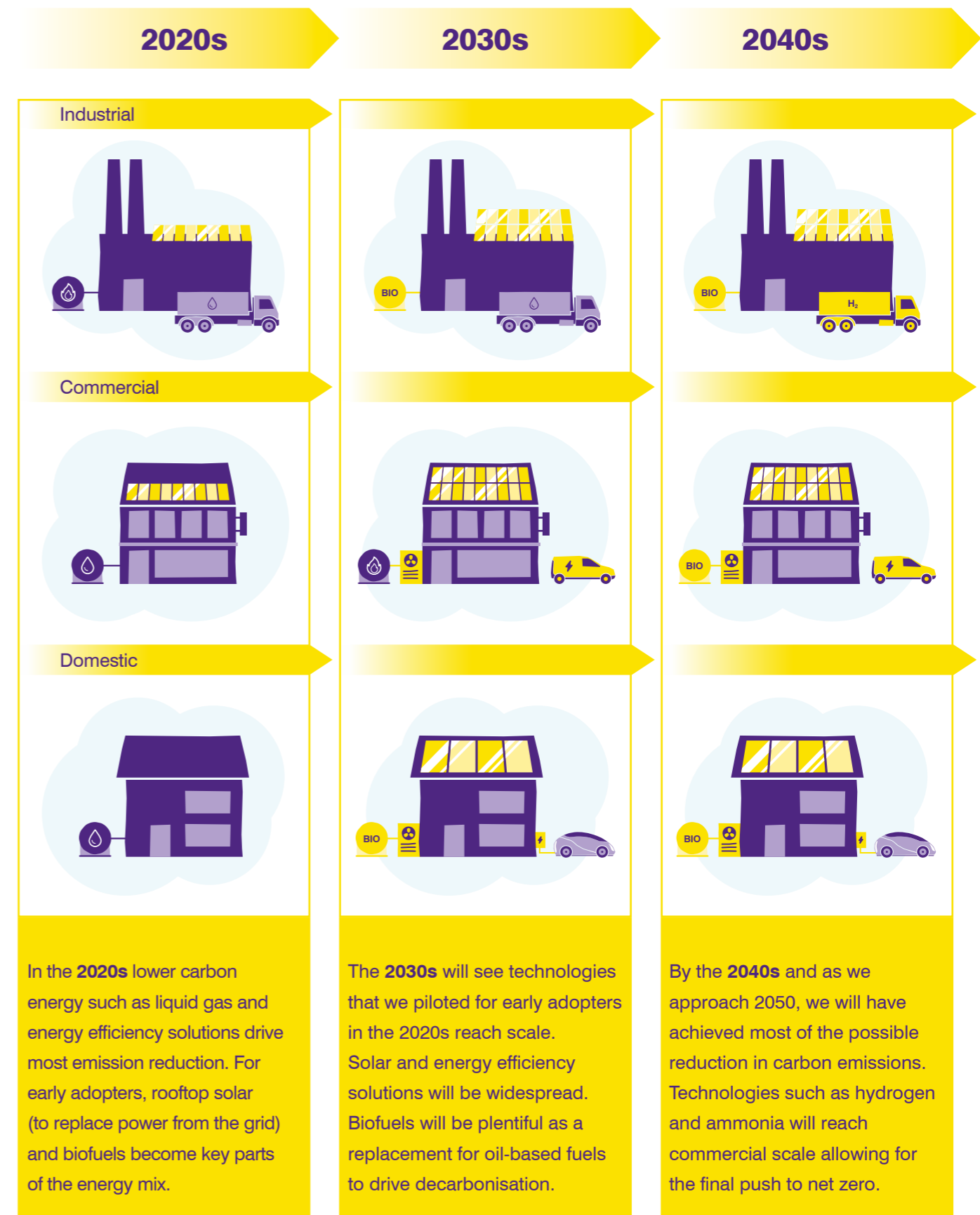
**Mark Deeney**

Managing Director






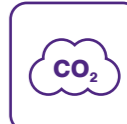



Our connection with our parent company, **DCC**, is a large part of our unique story.

With their support, our vision is to empower our customers with sustainable energy solutions that not only meet their needs but also contribute to a more resilient future.

The **DCC Energy Solutions Pathways** (right) present a bold, actionable vision for energy transition now and in the future.



Across 11 brands owned by DCC, we can offer **end-to-end energy transition services** from consultancy to install and maintenance.

<p><b>Solar and Battery Installation</b></p>  <p>Centreco Hafod Renewable Energy Next Energy</p>	<p><b>Bulk Oil, HVO, Lubricants</b></p>  <p>Certas Energy GBF -</p>	<p><b>Heat Pump Installation, Distribution</b></p>  <p>Freedom Heat Pumps Next Energy -</p>
<p><b>Engineering, Water Solutions, HVAC</b></p>  <p>Protech Group - -</p>	<p><b>Insulation, Retrofit, Eco Funding Expertise</b></p>  <p>Next Energy - -</p>	<p><b>Energy Management, Procurement, Carbon Consulting</b></p>  <p>Equity Energies - -</p>
<p><b>Power Generation, Fuels, Lubricants, Carbon Consulting</b></p>  <p>DT Gen - -</p>	<p><b>Gas and Bio-Gas, rDME, Hydrogen, Ammonia</b></p>  <p>Flogas - -</p>	<p><b>EV Charger Installation</b></p>  <p>Evolo - -</p>



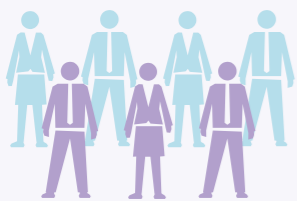
## POWER UP

# Our Story So Far...

**£36m**

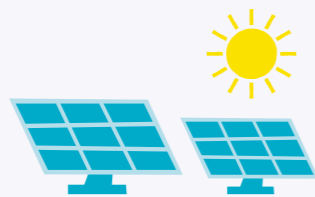
FY25 target

**200+**



renewable energy specialists

**75,000**



solar panels installed

**4,500**



heat pumps distributed

**With many years of industry experience in traditional energy, Certas Energy has been keeping over 200,000 homes warm and more than 60,000 business operations moving.**

Today, we acknowledge the complexities involved in the energy transition, but we also recognise that our business and energy expertise, combined with our evolving mix of renewable solutions, is going to be crucial over time to help transition homes and businesses to more sustainable energy options.

This recognition and our enduring commitment to customer service is the driving force behind our energy strategy and the success to date of our Renewables Division which is working towards an impressive target of £36m in FY25.

We have welcomed four leading renewable energy businesses, bringing their unique expertise to help deliver on our vision.

We have also established our domestic customer-facing brand, Evolo, to bring our growing renewable services offering together seamlessly and build on our market-leading customer experience. Importantly, we are already supporting and guiding our customers towards their renewable energy goals.

But it's now time to POWER UP to the next level, with a range of solutions that will help us to meet the evolving demand for future technology and renewable energy services.



## POWER UP

# Where We're Heading...



## Our Future

We're powering progress to create a better future for everyone.

## Our Customers

We're meeting the demand for renewable energy today and tomorrow.

## Our People

We're working towards a truly sustainable energy future together.

## Our Products

We're building the product portfolio of a sustainability powerhouse.

**We have a clear vision of our renewable energy future, with a key sustainability goal to half our carbon emissions by 2030.**



The creation of the Renewables Division shows this commitment in action, and our vision is demonstrated by the four core elements of our renewables world.

It's built on the strong foundation of a portfolio of innovative renewable products and services.

It harnesses the skills of our people and the unique expertise that they bring, creating opportunities for fulfilling careers at Certas Energy.

And it cements our commitment to put the needs of our customers first, always.

A combination of our energy expertise and our dedication to customer service will continually drive our business forward to the next level as we make progress to a more sustainable future.

Watch the animation [here](#)



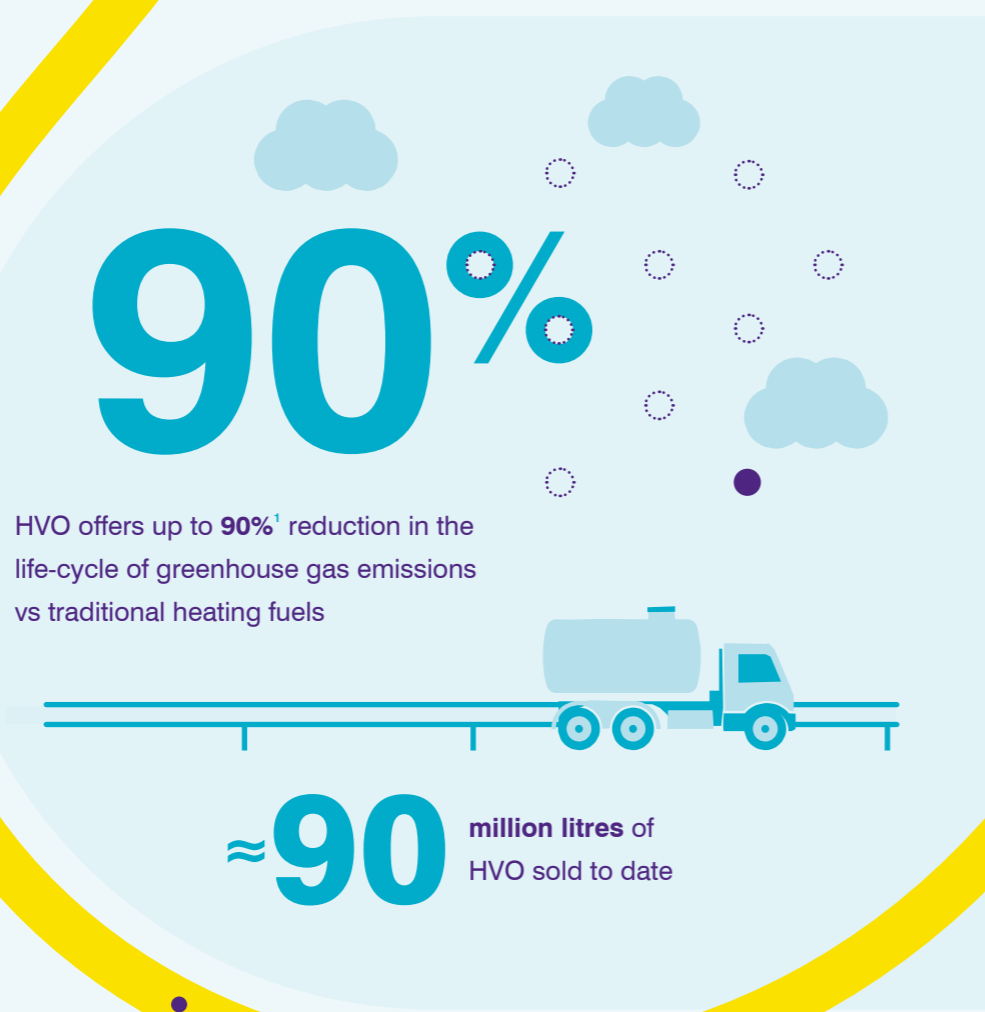
# POWER UP Our Products

We're building the product portfolio of a sustainability powerhouse

In 2024, our energy services portfolio is extending far beyond its fossil fuel origins



**HVO**  
A 100% biodegradable, drop-in alternative diesel. Available through **Energy Solutions**



**Solar Battery Storage**  
Customers can reduce their reliance on the grid and enjoy greater energy independence



**Electric Vehicle Charging Stations**  
We install EV charging facilities in our customers' premises to provide depot and workplace charging



Thanks to the combined expertise within the division, we have delivered a lot to date...

<b>Energy Efficient Grant Funding</b> <b>13,428</b> applications submitted with a <b>96%</b> <sup>2</sup> success rate	<b>Ground/Air Source Heat Pumps</b> <b>4,500</b> heat pumps distributed	<b>Solar Energy</b> <b>75,000</b> panels installed

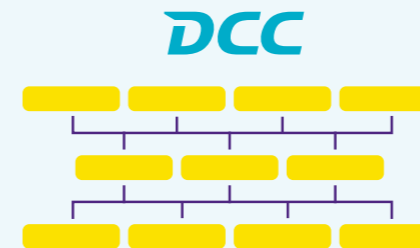


Solar panels can increase a property's value and reduce electricity bills<sup>3</sup>



We provide a range of retrofit services to improve the overall energy efficiency of UK households

By offering a broad mix of renewables to help transition businesses to cleaner energy, we will lead the transition to alternative fuels and renewable energies nationally



Our parent group, DCC, will also support us in the energy transition

**1st** in the UK to offer HVO fuel at HGV refuelling sites

**1st** to offer HVO delivery nationwide

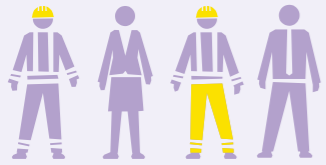


We're proud to be recognised by several accreditation schemes such as Veriforce CHAS, MCS Certified and HIES, to name just a few

<sup>1</sup>Greenhouse gas reporting: conversion factors 2023 <sup>2</sup>Next Energy <sup>3</sup>Green Match UK



# POWER UP Our People



We're working towards a truly sustainable energy future together, with our Renewables team steadily expanding across areas of key expertise

## 200+

**Specialists**

At the forefront of driving the energy transition

Creating significant opportunities to become experts in renewable energy will help power the energy transition

Development pathways are open to our people through sponsored qualifications and focused programmes



We recognise and celebrate the contributions of every team member



We achieved Level 1 as a **Disability Confident employer** in 2023



We will continue to invest in our people to help maintain the momentum for change

## 670

hours volunteered across a total of **42** community-based events



We've enhanced our **ED&I** and **Health and Wellbeing** strategies



## SPARKIE

Solar PV installations bring increased risk of working at height. To keep our people safe, we've implemented effective controls and provided rigorous training and tools such as **SPARKIE**



### SAFETY F1RST

We are committed to keeping our people safe and proud of the SAFETY F1RST culture that we've embedded

We provide regular learning opportunities through **Safety Stand Downs** and **toolbox talk sessions** on a range of HSE topics



We will support new and existing colleagues to make a contribution to our future

We aim to be recognised as an **Employer of Choice**, where the best people come to build long-term careers

# POWER UP Our Customers



Our customers have access to a comprehensive UK-wide roaming platform for handy charging whilst on the road

We will harness all our industry-leading energy expertise to drive this transition



Acquisitions of leading renewable energy businesses to provide more solutions today



Installing an air-source heat pump can reduce customers' carbon footprint by up to 65%<sup>2</sup>

Our customer-first approach will ensure the right pace of energy transition for each and every customer

*'It's great to be able to offer these win-win solutions for our customers, as we help them to save both carbon and cash!'*  
**Chris Wainwright,**  
Finance Director, Renewables

We will ensure our teams have the skills to guide our customers towards their energy goals



We're committed to meeting the demand for renewables today and tomorrow



Our continuing dedication to customer service is the powering force behind our vision



Solar panels lower energy costs and CO<sub>2</sub> emissions. After 3 years of operation, they could become carbon-neutral<sup>2</sup>

Excellence in customer service will deliver the right energy mix always

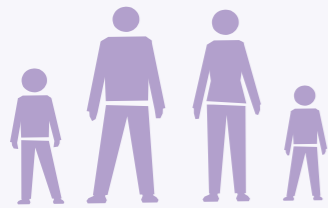


We strengthened our position as trusted energy transition partner for businesses after becoming a Renewable Fuel Supplier for our HVO fuel under the RFAS<sup>1</sup>



<sup>1</sup>Renewable Fuels Assurance Scheme <sup>2</sup>Evolo

# POWER UP Our Future



We're powering progress to create a better future for everyone

20%

We've already exceeded our 20%<sup>1</sup> carbon reduction target for 2025



To find out more about how Certas Energy is powering progress and preparing for the future, read our sustainability report [here](#).



**UKIFDA Green Award**  
Certas Energy crowned winner of the highly coveted award for 2023

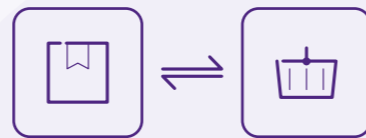
## Net Zero 2050

We are committed to achieve net zero carbon emissions by 2050



### Sustainability Vision Zero

We are committed to measuring and reducing our climate emissions, across all three scopes



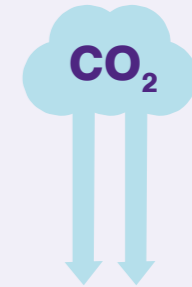
We are committed to meeting customer demand for renewables now and in the future



We will collaborate with commercial customers to help them evolve towards a cleaner energy mix for tomorrow

*'We've seen a major shift in our customers' priorities. They're choosing sustainability over profitability more and more, and HVO use across the UK is growing rapidly.'*  
**Scott Mclean, Product Specialist (HVO)**

*'Ensuring that expert knowledge is both retained and shared between colleagues across Certas Energy is key, and we're dedicated to accelerating this process through learning and development initiatives.'*  
**Sara Edge, HR Business Partner**

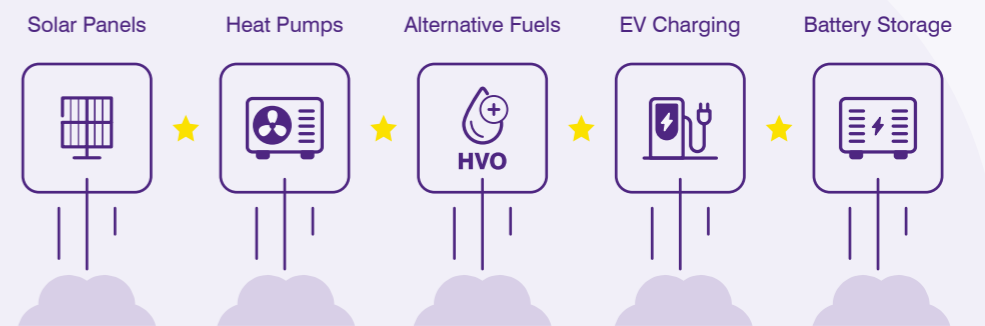


We will help our domestic customers to keep warm now, and be ready to support them on their journey to a lower carbon future



We will share our renewables knowledge and expertise to drive business growth

We are enabling our customers to access installed services for improved energy efficiency and lower carbon emissions



<sup>1</sup>Certas Energy Powering Progress Report 2023



**POWER UP**

**What You Can Bring...**

Renewables is already a big part of our future and, as we look to POWER UP to the next level, we should all aspire to be change agents for sustainability.

Everyone has an important role to play in this transition. We need your energy to help us POWER UP, and in return we will continue to look to enhance the people benefits and career opportunities on offer to you.

Together we need to promote our evolving renewable energy portfolio and what it offers to customers. So, we want you to...



**Get to know our powered-up product portfolio**

We want to encourage you to read about our expanding product offer. Familiarise yourself with everything from heat pumps to solar panels. If you want to know more, ask the questions of the Renewables team.

**Share your energy expertise with your colleagues**

We are bringing in new people, new skills and new expertise, but we also already have some of the most experienced energy experts in the business. So share your expertise and insights, and work together so that we can realise the full potential of this opportunity for individuals and for the business too.

**Learn about the changing needs of our customers**

Take the time to understand how customer demand is evolving and what we need to do to respond to this. If you are customer facing, ask them what we can do to help them address the challenges of the energy transition.

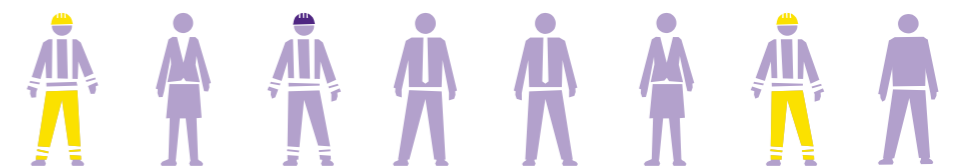
**Talk about our vision for meaningful change**

And if you do these first three things, then you will be in a good place and well informed to talk about our vision for the future—with colleagues, customers, suppliers, family and friends. We want you to share our vision of Certas Energy as a driving force for a sustainable and deliverable energy transition.



**Scan the QR code to visit the Renewables Resource Hub.**

Here you'll find more **guidance, news and information** about the latest opportunities. You can also access **dedicated support** from the Renewables team.





## POWER UP

# This is how we POWER UP the future...

As we continue to develop our business as a sustainability powerhouse, our single goal is to provide our customers with customised, scalable and cost-effective renewable energy solutions. We will do this together...

- We will share our renewables knowledge and expertise to drive business growth*

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- We will ensure excellent customer service delivers the right energy mix always*

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- We will support colleagues to make a meaningful contribution to our future*

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- We will lead the transition to alternative fuels and renewable energies nationally*

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- We will continue to uphold world class safety and quality standards*

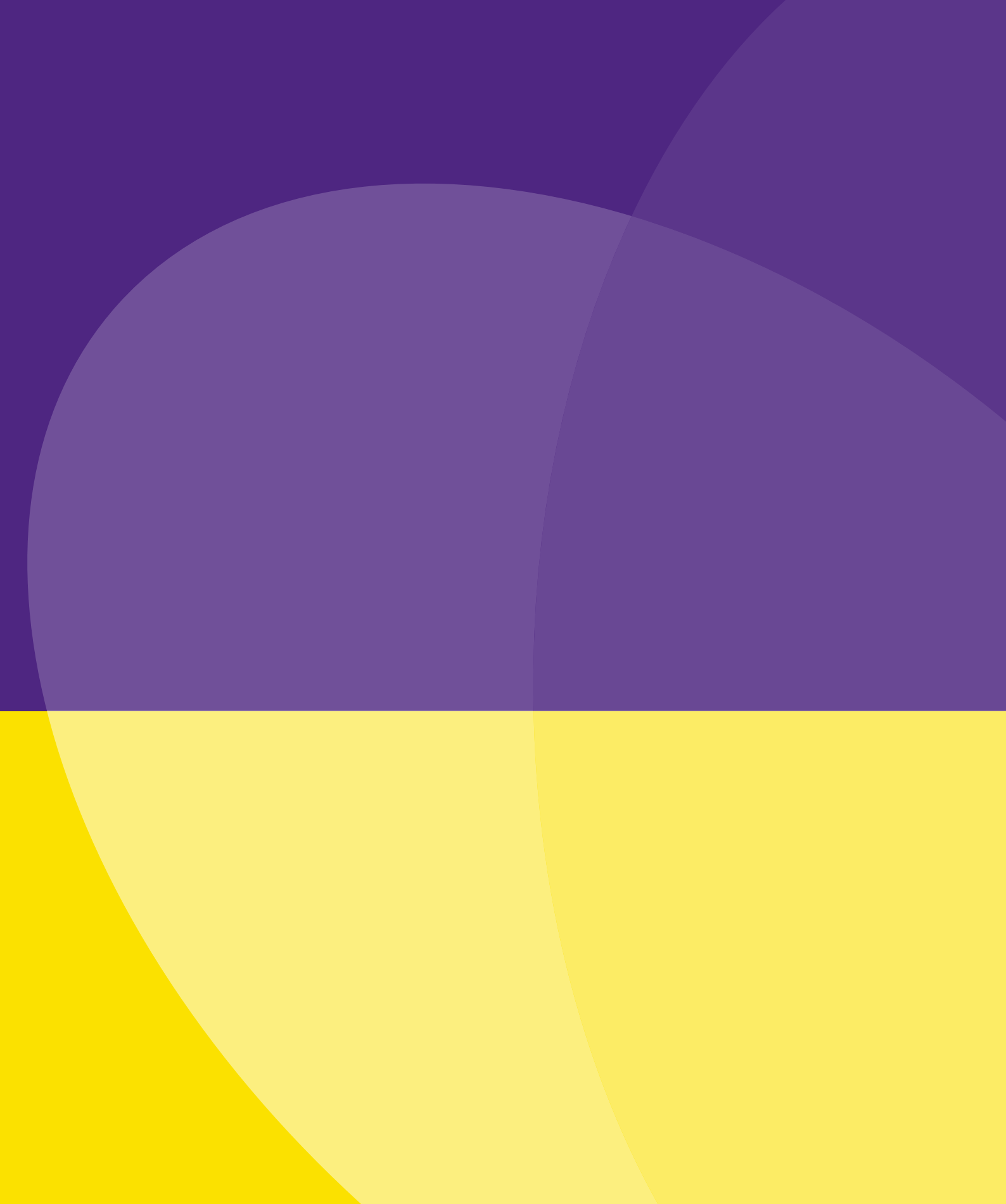
And by doing so, we will build a resilient and successful business that we can continue to be proud of today and tomorrow.

***'This is an exciting opportunity to make a real impact and for our people to develop new skills in this ever-evolving field. Let's keep connecting with our customers' needs, because that's the heart of what we do, and will help us to build stronger relationships and drive meaningful change together.'***

**Emma-Jayne Brown**

Head of Marketing Energy Transition





**[certasenergy.co.uk/renewables](https://certasenergy.co.uk/renewables)**

August 2024