**Facebook FC Festive Spot The Difference Terms and Conditions**

**READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING. THE PARTICIPANT WILL BE DEEMED TO HAVE ACCEPTED THESE TERMS AND CONDITIONS AND AGREED TO BE BOUND BY THEM WHEN PARTICIPATING IN THIS COMPETITION. AMONG OTHER THINGS, THESE TERMS AND CONDITIONS INCLUDE LIMITATIONS OF THE PARTICIPANT’S RIGHTS AND REMEDIES.**

1. The Promotor of this competition is Certas Energy UK Limited (“Promotor”).
2. This competition is open to the Promoter’s customers and prospective customers in England, Scotland and Wales aged 18 years or over, excluding employees and their immediate families of the Promoter and its associated companies in the DCC PLC group, its agencies or anyone else professionally connected with the competition.
3. To be eligible to participate in the competition (the “Competition”), the participant must:
	1. be over 18 years of age when submitting the competition entry
	2. complete the required fields on https://www.facebook.com/CertasEnergyFuelCards. Submission of an entry will be deemed to be acceptance of these terms and conditions and any other requirements set out in the promotional material as if they were set out in these terms and conditions.; and
	3. comment on the Certas Energy Fuel Card Facebook post with the full list of the differences of the two photographs displayed before the closing date displayed on the post

together (the “Eligibility Criteria”)

1. The Promoter will **not** accept:
	1. responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
	2. proof of posting or transmission as proof of receipt of entry to the competition.
2. By submitting a competition entry, the participant confirms that , the participant is eligible to do so and eligible to claim any prize the participant may win. The Promoter may require the participant to provide proof that the participant is eligible to enter the competition.
3. There is a limit of one entry to the competition per one entry per person. Entries on behalf of another person will not be accepted, and joint submissions are not allowed.
4. The promotion opens on 06/12/2024 and closes on 13/12/2024 (the “Promotional Period”).
5. The Promoter will not accept competition entries that are:
	1. automatically generated by computer;
	2. completed by third parties or in bulk;
	3. illegible, have been altered, reconstructed, forged or tampered with;
	4. photocopies and not originals; or
	5. incomplete.
6. One winner will be drawn at random, and the prize is a hamper up to the value of £80 from Marks and Spencer (the “Prize”).
7. The Prize is non-transferable and cannot be substituted for a cash alternative or used against an alternative product.
8. The winner will be drawn at random from all entries with correct answers in the Promotional Period. The random draw for the Prize will take place on 13/12/2024 (the “Draw date”) and the winner will be contacted within 7 days of the Draw Date. The Promoter’s decision is final in all promotional matters, and no correspondence will be entered into.
9. The winner will be notified by Facebook Messenger with a message from Certas Energy Fuel Cards , clearly setting out the next steps to claim the prize within 7 days of the Draw Date. The winner must provide a postal address to claim their prize.
10. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
11. The prize cannot be used in conjunction with any other offer/promotion.
12. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation, the Promoter will send the surname and county of major prize winners and, if applicable, copies of their winning entries to anyone who emails fuelcardenquiry@certasenergy.co.uk or writes to Certas Energy UK Limited 1st Floor Allday House, Warrington Road, Birchwood, Warrington, Cheshire, WA3 6GR.
13. (enclosing a self-addressed envelope) within one month after the Draw Date. If the participant objects to any or all of the participant’s surname, county and winning entry being published or made available, please email fuelcardenquiry@certasenergy.co.uk In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.
14. The Promoter will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available, or has not claimed their prize within 5 of days of the Announcement Date, the Promoter reserves the right to offer the prize to the next eligible entrant selected from the correct entries that were received before the Closing Date.
15. The Promoter does not accept any responsibility if the participant cannot take up the prize.
16. The Promoter has the right to disqualify any entry not made in accordance with these terms and conditions, which it has reason to believe has been made in bad faith or if the participant’s conduct is contrary to the spirit or intention of the prize competition.
17. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
18. To the maximum extent permitted by law, the Promoter shall not be liable for any loss and/or personal injury suffered by the winner as a result of their participation in the competition.
19. The Promoter reserves the right to withdraw, amend or temporarily suspend the competition at its absolute discretion, provided that it shall not exercise this right unreasonably.
20. The competition and these terms are governed by English law and subject to the exclusive jurisdiction of the English courts.
21. The provision of the Prize shall be subject to the following terms and conditions.
22. IMPORTANT DATA PROTECTION INFORMATION: Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's privacy policy <https://certasenergy.co.uk/policies/privacy-policy>. See also Condition 16 with regard to the announcement of winners.